

Counseling Services for Foreign Residents by Prefectural and Municipal Governments, FY2025

Call Center for Foreign Nationals					
Service contents	Languages	Days in Service	Hours	Days not in Service	Phone no.
<Multilingual Support Center Kanagawa> Kanagawa Kenmin Center 13F 2-24-2 Tsuruya-cho, Kanagawa-ku, Yokohama City, 221-0835 (Nearby station: Yokohama Station on the JR Line/Keihin-kyuko Line/Tokyu-toyoko Line/Sotetsu Line/Yokohama Municipal Subway)					
Provision of information	English	Mon. to Fri.	9:00 to 12:00 13:00 to 17:30 (Check-in by 17:15)	Days not specified on the left, National holidays and the Year-end & New Year holidays	(045)316-2770
Counseling Services (General Counseling)					
Service contents	Languages	Days in Service	Hours	Days not in Service	Phone no.
<Kanagawa Plaza for Global Citizenship (Earth Plaza)> Kanagawa Plaza for Global Citizenship 2F (at Information Forum) 1-2-1 Kosugaya, Sakae-ku, Yokohama City, 247-0007 (Nearby station: Hongodai Station on the JR Negishi Line) *When counseling date falls on a national holiday or the year-end and New Year holidays, it may be substituted to another day. Please visit the website for detailed information. https://www.earthplaza.jp/ep/forum/consul/ https://www.earthplaza.jp/forum/consul/					
General counseling	English	1st, 3rd & 4th Tue.	9:00 to 12:00 13:00 to 17:00 (Check-in by 16:00)	Days not specified on the left, National holidays and the Year-end & New Year holidays	(045)896-2895
<YOKOHAMA Foreign Residents Information Center> Yokohama International Organizations Center, Pacifico Yokohama 5F 1-1-1 Minatomirai, Nishi-ku, Yokohama City, 220-0012 (Nearby station: Minatomirai Station on the Minatomirai Line)					
General counseling	English	Mon. to Fri.	9:00 to 17:00 (Mon. to Fri.)	Days not specified on the left, National holidays and the Year-end & New Year holidays	(045)222-1209
<Aoba International Lounge> Aoba Community and Cross-Cultural Center (at Tana Station) 76 Tana-cho, Aoba-ku, Yokohama City, 227-0064 (Nearby station: Tana Station on the Tokyu-denentoshi Line)					
General counseling	English	Mon. to Sun. & National holidays	9:00 to 17:00 (Mon., Tue., Sun., and National holidays) Check-in by 16:30 9:00 to 21:00 (Wed. to Sat.) Check-in by 20:30	1st, 2nd, 4th, 5th Sun. and the Year-end & New Year holidays	(045)989-5266
<Izumi Multicultural Community Corner> Izumi Ward Office 1F 5-1-1 Izumichuo-kita, Izumi-ku, Yokohama City, 245-0024 (Nearby station: Izumi-chuo Station on the Sotetsu-izumino Line)					
General counseling	English	Mon., Tue. & Thur.	9:00 to 12:00 13:00 to 16:00	Days not specified on the left, National holidays and the Year-end & New Year holidays	(045)800-2487
<ISOGO International Lounge> Hamada Building 3F 3-4-23 Isogo, Isogo-ku, Yokohama City, 235-0016 (Nearby station: Isogo Station on the JR Keihin-tohoku Line)					
General counseling	English	Mon. to Sat.	10:00 to 17:00 (Mon. to Wed., Fri. & Sat.) 10:00 to 20:00 (Thur.)	Sun., National holidays and the Year-end & New Year holidays, 1st Tue. in February	(045)367-8492
<Kanazawa International Lounge> Kanazawa Ward Office 2F 2-9-1 Deiki, Kanazawa-ku, Yokohama City, 236-0021 (Nearby stations: Kanazawa-hakkei Station/Kanazawa-bunko Station on the Keihin-kyuko Line)					
General counseling	English	Mon. to Sat.	9:00 to 17:00	Days not specified on the left, National holidays and the Year-end & New Year holidays	(045)786-0531

<Konan International Lounge> Yume-ooka Office Tower 13F 1-6-1 Kamiooka nishi, Konan-ku, Yokohama City, 233-0002 (Nearby station: Kamiooka Station on the Keihin-kyuko Line)						
General counseling	English	1st Wed., 5th Tue.	9:30 to 13:30	3rd Wed., the Year-end & New Year holidays	(045)848-0990	
<Kohoku International Lounge> 316-1 Mamedo-cho, Kohoku-ku, Yokohama City, 222-0032 (Nearby station: Kikuna Station on the Tokyu-toyoko Line/JR Yokohama Line)						
General counseling	English	Mon. to Sun. & National holidays	9:00 to 21:00 (Tue.to Fri. excluding Aug.) 9:00 to 17:00 (Mon., Sat., Sun., National holidays & Tue. to Fri. in August)	3rd Mon.and the Year-end & New Year holidays (When the 3rd Mon. falls on a holiday, the next day is closed.)	(045)430-5670	
<Tsuzuki MY Plaza (Tsuzuki Multicultural & Youth Plaza)> North Port Mall 5F 1-25-1 Nakagawa-chuo, Tsuzuki-ku, Yokohama City, 224-0003 (Nearby station: Center-kita Station on the Yokohama Municipal Subway)						
General counseling	English	Mon. to Sun. & National holidays	10:00 to 20:00 (Mon. to Fri.) 10:00 to 18:00 (Sat., Sun. & National holidays)	3rd Mon. and the Year-end & New Year holidays (When the 3rd Mon. falls on a holiday, the next day is closed.)	(045)914-7171	
<Tsurumi International Lounge> Sea Crane 2F 1-31-2 Tsurumi-chuo, Tsurumi-ku, Yokohama City, 230-0051 (Nearby stations: JR Tsurumi Station/Keikyu-tsurumi Station on the Keihin-kyuko Line)						
General counseling	English	Tue. to Fri & Sun.	9:00 to 17:00 (Tue., Fri., Sun.) 17:00 to 21:00 (Wed., Thur.)	3rd Wed., the Year-end & New Year holidays	(045)511-5311	
<Naka International Lounge> Naka Ward Office Annex 1F 35 Nihon-odori, Naka-ku, Yokohama City, 231-0021 (Nearby stations: Kannai Station on the JR Line/Yokohama Municipal Subway and Nihon-odori Station on the Minatomirai Line)						
General counseling	English	Mon. to Sat.	9:15 to 17:00	Days not specified on the left, National holidays and the Year-end & New Year holidays	(045)210-0667	
<Hodogaya International Lounge> Yokohama City Iwama Citizens' Plaza 1F 1-7-15 Iwama-cho, Hodogaya-ku, Yokohama City, 240-0004 (Nearby stations: Tennocho Station on the Sotetsu Line, Hodogaya Station on the JR Line)						
General counseling	English	Mon. to Sun.	9:30 to 18:00	Two days per month for facility maintenance and the Year-end & New Year holidays	(045)337-0012	
<Midori International Lounge> Palm View Bldg. 5F & 6F 1-6-15 Nakayama, Midori-ku, Yokohama City, 226-0019 (Nearby station: Nakayama Station on the JR Line/Yokohama Municipal Subway)						
General counseling	English	Mon. to Sat.	9:30 to 18:00	Days not specified on the left, National holidays and the Year-end & New Year holidays	(045)532-3548	
<Minami Citizens Activity & Multicultural Lounge> Urafune Fukugo Fukushi Shisetsu 10F 3-46 Urafune-cho, Minami-ku, Yokohama City, 232-0024 (Nearby stations: Bandobashi Station on the Yokohama Municipal Subway and Koganecho Station on the Keihin-kyuko Line) https://tabunka.minamilounge.com/						
General counseling	English	Wed.	9:00 to 17:00	3rd Mon., National holidays and the Year-end & New Year holidays	(045)242-0888	

<Kawasaki International Center> 2-2 Kizuki Gion-cho, Nakahara-ku, Kawasaki City, 211-0033 (Nearby station: Motsumiyoshi Station on the Tokyu-toyoko Line/Tokyu-meguro Line) https://www.kian.or.jp/kic/soudan/shmtl					
General counseling	English	Mon. to Sat.	9:00 to 17:00	Sun. and Closed days (3 days a year), and the Year-end & New Year holidays	(044)455-8811 
<Kawasaki Multicultural Plaza> 5-4 Higashida-cho, Kawasaki-ku, Kawasaki City, 210-0005 2nd Fl., South Bldg., Kawasaki City Hall (Nearby station: Kawasaki Station on the JR Line / Keihin-kyuko Line) https://www.city.kawasaki.jp/250/page/0000158879.html					
General counseling	English	Mon. to Fri.	8:30 to 17:00 (In-person) 9:00 to 17:00 (Call)	Days not specified on the left, National holidays and the Year-end & New Year holidays	(044)200-1520 
<Sagamihara City Hall: Citizen Consultation Room, Chuo Ward Office> Main Building of the City Office 1F 2-11-15 Chuo, Chuo-ku, Sagami-hara City, 252-5277 (Nearby station: Sagami-hara Station on the JR Yokohama Line)					
General counseling	English	Mon.	9:00 to 12:00 13:00 to 16:00	Days not specified on the left, National holidays and the Year-end & New Year holidays	(042)769-8319
<Sagamihara International Lounge> Promity Fuchinobe Bldg. 1F 1-9-15 Kanumadai, Chuo-ku, Sagami-hara City, 252-0233 (Nearby station: Fuchinobe Station on the JR Yokohama Line)					
General counseling	English	Mon. to Sat.	9:00 to 20:00 (Mon. to Wed., and Fri.) 9:00 to 17:00 (Thur.) 9:00 to 15:00 (Sat.)	Days not specified on the left, National holidays and the Year-end & New Year holidays	(042)750-4150
<NPO Yokosuka International Association> Werk Yokosuka 2F 1-5 Hinode-cho, Yokosuka City, 238-0006 (Nearby station: Yokosuka-chuo Station on the Keihin-kyuko Line)					
General counseling (Appointment necessary)	English	Mon. & Thur.	9:00 to 12:00	Days not specified on the left, National holidays and the Year-end & New Year holidays	(046)827-2166
<Hiratsuka City Hall: Foreign Citizens' Advice Desk, Section of Culture & Exchange> Hiratsuka City Hall main office bldg. 1F, Counter 105 9-1 Sengen-cho, Hiratsuka City, 254-8686 (Nearby station: Hiratsuka Station on the JR Tokaido Line)					
General counseling *Using television interpretation system *Document translation service not available.	English	Mon. to Fri.	8:30 to 17:00	Days not specified on the left, National holidays and the Year-end & New Year holidays	(0463)25-2520
<Hadano City Hall: Human Right and Consultation Section, Secure Community Department> 1-3-2 Sakura-cho, Hadano City, 257-8501 (Nearby station: Hadano Station on the Odakyu Line)					
General counseling	English	Wed. & Thur.	9:00 to 12:00 13:00 to 16:00	Sat., Sun., holidays and the Year-end & New Year holidays	(0463)82-5128
<Atsugi City Hall: Citizens' Cooperation Promotion Department> Atsugi City Hall main office bldg. 1F 3-17-17 Naka-machi, Atsugi City, 243-8511 (Nearby station: Hon-atsugi Station on the Odakyu Line)					
General counseling	English	Thur.	13:00 to 16:00	Sat., Sun., holidays and the Year-end & New Year holidays	(046)225-2100
<Yamato International Association> 1-3-17 Fukami-nishi, Yamato City, 242-0018 (Nearby station: Yamato Station on the Odakyu Line/Sotetsu Line)					
General counseling	English	Mon. to Fri.	9:00 to 12:00 13:00 to 17:00	Days not specified on the left, National holidays and the Year-end & New Year holidays	(046)265-6053

<Ebina City Hall: Information Desk for Foreign Residents (One-stop information counter), Citizens' Consultation Division, Citizens' Cooperation Department>

175-1 Katsuse, Ebina City, 242-0492

(Nearby Station: Ebina Station on the Odakyu Line/ Sotetsu Line/ JR Sagami Line)

General counseling *Video call service on a tablet is available in English, Chinese, Korean, Brazilian Portuguese, Spanish, Vietnamese, Thai, Tagalog, Nepalese, Indonesian, Russian, and Hindi in addition to the days and hours on the right. *Voice interpretation service (called "KOTOBAL") can also provide interpretation in 31 languages.		Mon. to Fri.	9:00 to 17:00	Days not specified on the left, National holidays and the Year-end & New Year holidays	(046)235-4568
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<Ayase City Hall: Foreign Citizens' Advice Desk (integrated counseling service), Citizens' Activity Promotion Division, Citizens' Environment Department>

550 Hayakawa, Ayase City, 252-1192

(Nearby station: Bus from Ebina Station on the Odakyu Line/Sotetsu Line/JR Sagami Line)

General Counseling *Interpretation by a tablet terminal available at the counter. *Three-way calling interpretation service by Ayase City Foreign Language Interpretation Call Center available (0467-70-5682). *Voice translation service is available for 31 languages.	English	Mon. to Fri. *Interpreter is available once a month.	8:30 to 17:00 *Interpretation service available from 9:00 to 13:00	Days not specified on the left, National holidays and the Year-end & New Year holidays	(0467)70-5667, or Ayase City Foreign Language Interpretation Call Center at (0467)70-5682
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<Yugawara Town Hall: Regional Policy Division>

2-2-1 Chuo, Yugawara Town, Ashigarashimo-gun, 259-0392

(Nearby station : Yugawara Station on the JR Tokaido Line)

General counseling (Reservation necessary)	English	Mon. to Fri.	9:00 to 16:30 (Check-in by 16:00)	Days not specified on the left, National holidays and the Year-end & New Year holidays	(0465)63-2111
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Counseling Services (Specialized Fields)

Service contents	Languages	Days in Service	Hours	Days not in Service	Phone No.
<Kanagawa Plaza for Global Citizenship (Earth Plaza)> Kanagawa Plaza for Global Citizenship 2F (at Information Forum) 1-2-1 Kosugaya, Sakae-ku, Yokohama City, 247-0007 (Nearby station: Hongodai Station on the JR Negishi Line) *When legal counseling days fall on national holidays or the year-end and New Year holidays, it may be substituted to another day. Please visit the website for detailed information. https://www.earthplaza.jp/ep/forum/consul *Education counseling not available on national holidays and year-end and New Year holidays. Please visit the website for detailed information. https://www.earthplaza.jp/forum/education					
Legal Counseling	English	1st & 3rd Tue.	13:00 to 16:30 (Check-in by 16:00)	Days not specified on the left, National holidays and the Year-end & New Year holidays	(045)896-2985
< Kanagawa Prefecture Spousal Violence Counseling and Support Center> Please confirm the location by phone.					
DV counseling for women	English	Mon. to Fri. *Services not available on National holidays *Appointment may be required depending on your language	10:00 to 17:00 (Counseling by 16:00) (Appointment necessary)	Days not specified on the left, National holidays and the Year-end & New Year holidays	090-8002-2949
<Yokohama Foreign Residents Information Center> Yokohama International Organizations Center 5F, Pacifico Yokohama 1-1-1 Minatomirai, Nishi-ku, Yokohama City, 220-0012 (Nearby station: Minatomirai Station on the Minatomirai Line)					
Consultation by administrative scrivener	English	1st Thur. in principle	13:00 to 16:00	Days not specified on the left, National holidays and the Year-end & New Year holidays	(045)222-1209 (Appointment necessary)
Education Consultation	English	1st & 3rd Wed.	10:00 to 16:30		
<Minami Citizens Activity & Multicultural Lounge> Urafune-fukugo-fukushi-shisetu 10F 3-46 Urafune-cho, Minami-ku, Yokohama City, 232-0024 (Nearby stations: Bandobashi Station on the Yokohama Municipal Subway and Koganecho Station on the Keihin-kyuko Line) https://tabunka.minamilounge.com/					
Specialized counseling	Legal counseling	2nd Thur.	13:30 to 15:30	3rd Mon., National holidays and the Year-end & New Year holidays	(045)232-9544 (Counseling in Japanese; appointment required) (045)242-0888 (Counseling in Foreign languages; appointment required)
*Languages may be available upon request	Resident status counseling	3rd Thur.			
	Educational counseling	4th Thur.			
<Kawasaki International Association> 2-2 Kizuki Gion-cho, Nakahara-ku, Kawasaki City, 211-0033 (Nearby station: Moto-sumiyoshi Station on the Tokyu Toyoko Line/Meguro Line) https://www.kian.or.jp/kic/soudan.shtml					
Consultation with administrative scrivener	Appointment required for interpretation service (fee-charging). Consult about the available language beforehand.	3rd Sun.	14:00 to 16:00	Days not specified on the left, the Year-end & New Year holidays and three days for closed days a year	(044)435-7000 soudan39@kian.or.jp
<Kawasaki Multicultural Plaza> 〒210-0005 5-4, Higashida-cho, Kawasaki-ku, Kawasaki City 2F, Kawasaki City Hall South Bldg. (Nearby station: Kawasaki Station on the JR Tokaido Line, Nambu Line, Keihin-tohoku Line and Keikyu-kawasaki Station on the Keikyu Main Line) https://www.city.kawasaki.jp/250/page/0000158879.html					
Consultation with administrative scrivener	English	2nd Tue. (Appointment only)	13:30 to 16:30	Sat., Sun., National holidays and the Year-end & New Year holidays	(044)200-1520
Consultation with Immigration Service Agency	English	3rd Fri. (Appointment only)	13:00 to 16:00		
<Sagamihara City Hall: Public Counseling Section, Midori Ward Office> City Plaza Hashimoto (Aeon Hashimoto 6F) 6-2-1 Hashimoto, Midori-ku, Sagami-hara City, 252-0143 (Nearby station: Hashimoto Station on the JR Yokohama Line)					
Legal counseling (Phone-based interpretation service)	English	4th Thur.	13:30 to 16:00 (Counselee and the legal guardian [if any] must come to the Office in principle.)	Sat., Sun., National holidays and the Year-end & New Year holidays	042-775-1773 (Appointment necessary)



<Sagamihara City Hall: Public Counseling Section, Chuo Ward Office> City Office Main building 1F 2-11-15 Chuo, Chuo-ku, Sagamihara City, 252-5277 (Nearby station: Sagamihara Station on the JR Yokohama Line)					
Legal counseling (Phone-based interpretation service)	English	1st Thur.	13:00 to 16:00 (Counselee and the legal guardian [if any] must come to the Office in principle.)	Sat., Sun., National holidays and the Year-end & New Year holidays	042-769-8230 (Appointment necessary)
Counseling on immigration procedures (Phone-based interpretation service)	English	2nd Mon.	13:00 to 16:00 (Counselee and the legal guardian [if any] must come to the Office in principle.)		042-769-8319 (Appointment necessary)
<Sagamihara City Hall: Public Counseling Section, Minami Ward Office> Minami Ward Joint Government Bldg. 3F 5-31-1 Sagami-ono, Minami-ku, Sagamihara City, 252-0377 (Nearby station: Sagamiono Station on the Odakyu Line)					
Legal counseling (Phone-based interpretation service)	English	2nd Thur.	13:30 to 16:00 (Counselee and the legal guardian [if any] must come to the Office in principle.)	Sat., Sun., National holidays and the Year-end & New Year holidays	042-749-2171 (Appointment necessary)
<Sagamihara International Lounge> 〒252-0233 1F, Promity Fuchinobe Bldg. 1-9-15, Kanuma-dai, Chuo-ku, Sagamihara City (Nearby station: Fuchinobe Station on the JR Yokohama Line)					
Consultation with administrative scrivener (Interpretation provided by volunteers, over the phone or using interpretation devices)	If you need an interpreter, make a reservation in advance. Please let us know what language you speak.	2nd Sat.	13:00 to 16:00	Sun., National holidays and the Year-end & New Year holidays	042-750-4150 (Appointment necessary)
Interpreting Inquiries on Public Services					
Service contents	Languages	Days in Service	Hours	Days not in Service	Phone Number
<Yokohama City Hall: Tsurumi Ward Office> 3-20-1 Tsurumi-chuo, Tsurumi-ku, Yokohama City, 230-0051 (Nearby stations: Tsurumi Station on the JR Keihin-tohoku Line and Keikyu-tsurumi Station on the Keihin-kyuko Line)					
Interpreting inquiries on public services	English	Mon. to Fri.	10:00 to 17:00	Days not specified on the left, National holidays and the Year-end & New Year holidays	Available at reception counter of each section
<Yokohama City Hall: Naka Ward Office> 35 Nihon-odori, Naka-ku, Yokohama City, 231-0021 (Nearby stations: Kannai Station on the JR Negishi Line/Yokohama Municipal Subway, and Nihon-odori Station on the Minatomirai Line)					
Interpreting inquiries on public services	English	Mon. to Fri.	10:00 to 17:00	Days not specified on the left, National holidays and the Year-end & New Year holidays	(045)224-8295
<Yokohama City Hall: Public Relations and Consultation Section, Administrative Promotion Division, Minami Ward Office> 2-33 Urafune-cho, Minami-ku, Yokohama City, 232-0024 (Nearby stations: Bandobashi Station on the Yokohama Municipal Subway, and Koganecho Station on the Keihin-kyuko Line)					
Interpreting inquiries on public services	English	Fri.	13:00 to 17:00 (Check-in by 16:45)	Days not specified on the left, National holidays and the Year-end & New Year holidays	(045)341-1112
<Kawasaki City Hall: Kawasaki Ward Office> 8 Higashida-cho, Kawasaki-ku, Kawasaki City, 210-8570 (Nearby stations: Kawasaki Station on the JR Tokaido Line, Keihin-tohoku Line and Nambu Line, and Keikyu-kawasaki Station on the Keikyu Main Line and Daishi Line)					
Interpreting inquiries on public services	English	Mon. to Fri. (English and Chinese interpretation are available on Tue. to Thur.)	8:30 to 17:00	Sat., Sun., National holidays and the Year-end & New Year holidays	Available at general information desk and each section counter
<Kawasaki City Hall: Ward Offices & Branch Offices>					
Interpretation by tablet terminal at the counter of resident registration services, etc. (video interpretation *for part of languages, only voice interpretation is available)	English	Mon. to Fri.	8:30 to 17:00	Days not specified on the left, National holidays and the Year-end & New Year holidays	Only at the counter of resident registration section, etc.
		2nd and 4th Sat.	8:30 to 12:30		

<Sagamihara City Hall: Resident Registration Division, Midori Ward Office> * Multi-lingual call center set up at Resident Registration Division, etc. by the Ministry of Internal Affairs and Communications to respond to inquiries on the basic resident register system. * Offered also at Community Development Centers in Midori Ward (except Hashimoto Community Development Center). 5-3-21 Nishi-hashimoto, Midori-ku, Sagamihara City, 252-5177 (Nearby station: Hashimoto Station on the JR Yokohama Line/Keio-Sagamihara Line)					
Interpretation by phone on resident registration services, etc.	English	Mon. to Fri.	8:30 to 18:00	Days not specified on the left, National holidays and the Year-end & New Year holidays	Only at the counter of resident registration section, etc.
<Sagamihara City Hall: Resident Registration Division, Chuo Ward Office> * Multi-lingual call center set up at Resident Registration Division, etc. by the Ministry of Internal Affairs and Communications to respond to inquiries on the basic resident register system. * Offered also at Community Development Centers in Chuo Ward (except Chuo District 6 Community Development Center). 2-11-15 Chuo, Chuo-ku, Sagamihara City, 252-5277 (Nearby station: Sagamihara Station on the JR Yokohama Line)					
Interpretation by phone on resident registration services, etc.	English	Mon. to Fri.	8:30 to 18:00	Days not specified on the left, National holidays and the Year-end & New Year holidays	Only at the counter of resident registration section, etc.
<Sagamihara City Hall: Resident Registration Division, Minami Ward Office> * Multi-lingual call center set up at Resident Registration Division, etc. by the Ministry of Internal Affairs and Communications to respond to inquiries on the basic resident register system. * Offered also at Community Development Centers in Minami Ward (except Ono-minami Community Development Center). 5-31-1 Sagamiono, Minami-ku, Sagamihara City, 252-0377 (Nearby station: Sagamiono Station on the JR Yokohama Line)					
Interpretation by phone on resident registration services, etc.	English	Mon. to Fri.	8:30 to 18:00	Days not specified on the left, National holidays and the Year-end & New Year holidays	Only at the counter of resident registration section, etc.
<Atsugi City Hall: Citizens' Affairs Division, Branch Stations and Regional Civic Centers>					
Interpretation by tablet terminal or phone on public services <Citizens' Affairs Division> One tablet terminal for video interpretation service installed	English	<Citizens' Affairs Division> Mon. to Sat.	<Citizens' Affairs Division> 8:30 to 17:15 (Mon. to Fri.) 8:30 to 12:00 (Sat.)	Sat., Sun., National holidays and the Year-end & New Year holidays	(046)225-2110
<Aikawa Town Hall: Resident Service Division> 251-1 Sumida, Aikawa-machi Aiko-gun, 243-0392 (Nearby station: Buses from Hon-atsugi or Ebina Station on Odakyu Line)					
Interpreting inquiries on public services (consultation is available by using interpretation services other than Spanish, Portuguese and English)	English	Mon. to Fri.	8:30 to 17:00 ※Interpreters for Portuguese and English are available 10:00 to 12:00, 13:00 to 17:00. (Check-in by 16:30)	Days not specified on the left, National holidays and the Year-end & New Year holidays	(046)285-2111 (ext.)3246