

Prefectural and Municipal Counseling Services for Foreign Residents

Government's Name	Language	Day	Hours	Phone	
Kanagawa Prefectural Government (Yokohama)	< Citizens' Voice/ Counseling Center, Kanagawa Kenmin Center > Kanagawa Kenmin Center 2F., 2-24-2 Tsuruya-cho, Kanagawa-ku, Yokohama-shi 221-0835 (Nearest station: JR Yokohama Station)				
	General Counseling	English	1st, 3rd, and 5th Tue.	9:00 ~ 17:15 (Call or visit by 16:00.)	(045)324-2299
		Chinese	Thur. & 4th Tue.		(045)321-1339
		Korean	1st, 3rd & 5th Mon.		(045)321-1994
		Spanish	Fri. & 2nd Tue.		(045)312-7555
		Portuguese	Wed.		(045)322-1444
	Counseling for Indo-Chinese refugees	Japanese (Interpreters available)	Tue.	9:00 ~ 17:15 (Call or visit by 16:00.)	(045)410-3131
	Legal Counseling	English	3rd Tue.	13:30 ~ 16:30 (Call or visit by 16:00.)	(045)324-2299
		Chinese	4th Thur.		(045)321-1339
		Portuguese	2nd Wed.		(045)322-1444
< Labor Counseling Service, Yokohama Labor Affairs Center > Kanagawa Rodo Plaza 2F., 1-4 Kotobuki-cho, Naka-ku, Yokohama-shi 231-8583 (Nearest station: Ishikawa-cho Station on the JR Negishi Line (Chukagai-guchi / North Exit))					
Labor Counseling	Chinese	Fri.	13:00 ~ 16:00	(045)662-1103	
	Tagalog	2nd & 4th Thur.		(045)663-3153	
	Spanish	Wed.		(045)662-1166	
(Kawasaki)	< Citizens' Voice/Counseling Center, Kawasaki Kenmin Center > Solid Square Higashi-kan 2F, 580 Horikawa-cho, Saiwai-ku, Kawasaki-shi 210-0913 (Nearest station: JR Kawasaki Station and Keikyu Kawasaki Station on the Keihin Kyuko Line)				
	General Counseling	English・Tagalog	2nd & 4th Mon.	9:00 ~ 17:15 (Call or visit by 16:00.)	(044)549-0047
(Atsugi)	< Citizens' Voice/Counseling Center, Ken-o Region Prefectural Administration Center (Ken-o Chiiki Kensei Sogo Center) > Atsugi Office Building (Atsugi Godo-chosha) Honkan 1F, 2-3-1 Mizuhiki, Atsugi-shi 243-0004 (Nearest station: Hon Atsugi Station on the Odakyu Line)				
	General Counseling	Spanish	Mon.	9:00 ~ 17:15	(046)221-5774
		Portuguese	Tue.	(Call or visit by 16:00.)	
	Counseling for Indo-Chinese refugees	Japanese (Interpreters available)	Wed.	9:00 ~ 17:15 (Call or visit by 16:00.)	(046)223-0709
	< Labor Affairs Section, Ken-o Region Prefectural Administration Center (Ken-o Chiiki Kensei Sogo Center) > Atsugi Office Building (Atsugi Godo-chosha) Honkan 2F, 2-3-1 Mizuhiki, Atsugi-shi 243-0004 (Nearest station: Hon Atsugi Station on the Odakyu Line)				
Labor Counseling	English	1st, 2nd & 4th Tue.	13:00 ~ 16:00	(046)221-7994	
	Spanish	Thur.			
	Portuguese	Mon.			
Yokohama City	City Hall < Public Counseling Office (Shimin Sodan Shitsu), Yokohama Civic Affairs Bureau (Yokohama-shi Shimin-kyoku) > 1-1 Minato-cho, Naka-ku, Yokohama-shi 231-0017 (Nearest station: Kannai Station on the JR Negishi Line)				
	Counseling on the law, traffic accident, labor affairs, social welfare, and the City administration	English	Fri.	13:00 ~ 16:00	(045)633-3344
		Chinese	Thur.		(045)633-3322
		Korean	1st & 3rd Mon.		(045)633-3311
		Spanish	1st & 3rd Tue.		(045)633-3355
		Portuguese	2nd & 4th Tue.		(045)633-3366
	< Public Relations Counseling Center (Kumin Sodan), Izumi Ward Office (Izumi Kuyakusho) > 4636-2 Izumi-cho, Izumi-ku, Yokohama-shi 245-0016 (Nearest station: Izumi Chuo Station on the Setetsu Izumino Line)				
	General Counseling	Chinese	Thur.	10:00 ~ 16:00	(045)800-2334
		Vietnamese	Fri.	10:00 ~ 16:00	(045)801-3738
		Counseling for Indo-Chinese refugees	Japanese (Interpreters available)	Fri.	9:00 ~ 16:00
Yokohama City	< Yokohama International Exchange Lounge (Yokohama Kokusai Koryu Lounge) > Yokohama Kokusai Kyoryoku Center 5F, Pacifico Yokohama, 1-1-1 Minato-mirai, Nishi-ku, Yokohama-shi 220-0012 (Nearest station: Minato-mirai Station on the Minato-mirai Line) *Closed on first Sundays, and the year-end and new-year days.				
	General Counseling	English	Mon. to Sat.	10:00 ~ 17:00	(045)222-1209
		Chinese	Sun., Holidays	13:00 ~ 16:00	
		Chinese	Mon. to Sat.	10:00 ~ 17:00	
		Korean	Fri.	10:00 ~ 13:30	
		Korean	1st & 3rd Sat.	13:30 ~ 17:00	
		Spanish	Mon. to Sat.	10:00 ~ 17:00	
		Portuguese	2nd Thur.	10:00 ~ 13:30	
		Portuguese	Mon. & Wed.	10:00 ~ 17:00	
		Thai	1st & 2nd Tue.	10:00 ~ 17:00	
German		3rd & 4th Tue.	13:30 ~ 17:00		
Russian	2nd & 4th Wed.	10:00 ~ 13:30			
Russian	2nd & 4th Tue.	13:00 ~ 17:00			
< Hodogaya International Exchange Center (Hodogaya-ku Kokusai Koryu Kona) > Iwama Shimin Plaza 1F, 1-7-15 Iwama-cho, Hodogaya-ku, Yokohama-shi 240-0004 (Nearest station: Tennocho Station on the Setetsu Line) *Closed on second Mondays, and the year-end and new-year days.					
General Counseling	Chinese	Mon.	14:00 ~ 18:00	(045)337-0012	
	Chinese	Thur.	10:00 ~ 14:00		
	Chinese	Sun.	10:00 ~ 14:00		
	Korean	Tue.	10:00 ~ 14:00		
	Portuguese	Fri.	10:00 ~ 14:00		
< Aoba International Lounge (Aoba Kokusai Koryu Lounge) > Aoba Kumin Koryu Center, Tama Denentoshi Machizukuri-kan 1F, 76 Tana-cho, Aoba-ku, Yokohama-shi 227-0064 (Nearest station: Tana Station on the Tokyu Denentoshi Line) *Closed on the year-end and new-year days.					
General Counseling	Chinese	Wed.	9:15 ~ 13:30	(045)989-5266	
	Korean	Sat.	9:00 ~ 13:15		
	Spanish	Wed.	9:15 ~ 13:30		
< Kohoku International Lounge (Kohoku Kokusai Koryu Lounge) > 316-1 Mamedo-cho, Kohoku-ku, Yokohama-shi 223-0032 (Nearest station: Kikuna Station on the Tokyu Toyoko Line) *Closed on third Mondays, and the year-end and new-year days.					
General Counseling	Chinese	Sat.	9:00 ~ 13:00	(045)430-5670	
	Korean	Fri.	9:00 ~ 13:00		
	Spanish	Thur.	9:00 ~ 13:00		
	Tagalog	Thur.	12:00 ~ 16:00		
	English	Mon. to Sat.	9:00 ~ 21:00		
		Sun., Holidays	9:00 ~ 17:00		

Government's Name	Language	Day	Hours	Phone
Yokohama City	< Konan International Lounge (Konan Kokusai Koryu Lounge) > Yume Ooka Office Tower 13F, 1-6-1 Kamiooka Nishi, Konan-ku, Yokohama-shi 233-0002 (Nearest station: Kamiooka Station on the Keihin Kyuko Line) *Closed on the year-end and new-year days.			
General Counseling	English, Tagalog	1st Sat. 2nd & 4th Sat.	11:00 ~ 15:00 9:00 ~ 13:00	(045)848-0990
	Chinese	Thur.	9:00 ~ 13:00	
	Korean	Thur.	9:00 ~ 13:00	
	Spanish	1st, 3rd & 4th Tue.	10:00 ~ 14:00	
	Thai	2nd & 4th Mon.	9:30 ~ 13:30	
	Indonesian	4th Wed.	9:00 ~ 13:00	
Kawasaki City	< Kawasaki International Association (Kawasaki Kokusai Koryu Kyokai) > 2-2 Kizukigion-cho, Nakahara-ku, Kawasaki-shi 211-0033 (Nearest station: Motosumiyoshi Station on the Tokyu Toyoko Line)			
General Counseling	English	Mon. to Sat.	10:00 ~ 12:00 13:00 ~ 16:00	(044)435-7000
	Chinese	Tue., Wed. & Fri.		
	Tagalog	Tue. & Wed.		
	Korean	Tue. & Thur.		
	Spanish	Tue. & Thur.		
	Portuguese	Tue. & Fri.		
Yokosuka City	< NPO Yokosuka International Association (NPO Yokosuka Kokusai Koryu Kyokai) > Veruku Yokosuka 2F, 1-5 Hinode-cho, Yokosuka-shi 238-0006 (Nearest station: Yokosuka Chuo Station on the Keikyuu Line)			
General Counseling (Appointment necessary)	English	Mon. & Thur.	10:00 ~ 13:00	(046)827-2166
	Korean	Thur.		
	Tagalog	Mon.		
	Chinese	Tue.		
	Spanish	Wed.		
	Portuguese	Fri.		
Hiratsuka City	< Public Information/Counseling Service Division, Hiratsuka City Hall (Shiyakusho Shimin Joho/Sodan-ka) > 9-1 Sengen-cho, Hiratsuka-shi 254-8686 (Nearest station: Hiratsuka Station on the JR Tokaido Line)			
General Counseling	Spanish	1st & 3rd Wed.	9:00 ~ 12:00	(0463)21-8764
	Portuguese	2nd & 4th Wed.	13:00 ~ 16:00	
Fujisawa City	< Counseling Service Division, Fujisawa City Hall (Shiyakusho Shimin Sodan-ka) > 1-1 Asahi-cho, Fujisawa-shi 251-8601 (Nearest Station: Fujisawa Station on the JR Tokaido Line and Odakyu Line)			
General Counseling	Spanish	Mon. to Fri.	8:30 ~ 12:00, 13:00 ~ 17:00	(0466)25-1111
	Portuguese		(Direct consultation until 16:00)	(Extension) 2578 & 2579
Chigasaki City	< Cultural Promotion Section, Chigasaki City Office (Shiyakusho Bunka Suishin-ka) > 1-1-1 Chigasaki, Chigasaki-shi 253-8686 (Nearest station: Chigasaki Station on the JR Tokaido Line)			
General Counseling	English	Mon. to Fri. (Appointment necessary)	8:30 ~ 17:00	(0467)82-1111 (Extension) 3301
	Chinese			
	Korean			
	Portuguese			
	Portuguese			
Atsugi City	< Civil Activity Promotion Section, Atsugi City Office (Shiyakusho Shimin Katsudo Suishin-ka) > 3-17-17 Nakamachi, Atsugi-shi 243-8511 (Nearest station: Hon Atsugi Station on the Odakyu Line)			
General Counseling	English	Thur.	13:00 ~ 16:00	(046)225-2100
	Spanish			
	Portuguese			
Sagamihara City	< Residents' Counseling Office, Sagamihara City Hall (Shiyakusho Shimin Sodan-ka) > 2-11-15 Chuo, Sagamihara-shi 229-8611 (Nearest station: Sagamihara Station on the JR Yokohama Line)			
General Counseling	English	1st & 3rd Wed.	9:00 ~ 12:00 13:00 ~ 16:00	(042)769-8319
	Chinese	Wed.		
	Spanish	Fri.		
	Portuguese	Fri.		
	Portuguese	Fri.		
Hadano City	< Daily Life Counseling Section, Citizens Division, Hadano City Office (Shiyakusho Shimin-ka Seikatusodan-han) > 1-3-2 Sakura-cho, Hadano-shi 257-8501 (Nearest station: Hadano Station on the Odakyu Line)			
General Counseling	English	Wed. & Thur.	9:00 ~ 12:00	(0463)82-2001
	Portuguese	Tue.	13:00 ~ 16:00	
	Spanish	Wed. & Thur.		
	Chinese	Fri.	9:00 ~ 12:00	
	Chinese	Fri.		
Aikawa Town	< Residents' Division, Aikawa Town Office (Machi-yakuba Jumin-ka) > 251-1 Sumida, Aikawa-machi, Aiko-gun 243-0392 (Nearest station: Bus from Hon Atsugi Station on the Odakyu Line.)			
General Counseling	Spanish	Mon., Tue., Wed. & Fri.	13:00 ~ 17:00	(046)285-2111 (Extension) 255
Yugawara Town	< Foreign Nationality Resident Consultation Corner, Yugawara Town Office (Yugawara-machi Gaikokuseki Jumin Sodan Kona) > 2-2-1 Chuo, Yugawara-machi, Ashigarashimo-gun 259-0392 (Nearest station: Yugawara Station on the JR Tokaido Line)			
General Counseling	English	Mon. to Fri.	9:00 ~ 16:30 (Visit by 16:00.)	Available only at the service counter of the Residents Affairs Division.
	Korean			
	Chinese			

Language Service at the Alien Registration Counter

Government's Name	Language	Day	Hours	Phone
Yokohama City	< Registration Division, Tsurumi Ward Office (Tsurumi Kuyakusho Koseki-ka) > 3-20-1 Chuo, Tsurumi-ku, Yokohama-shi 230-0051 (Nearest stations: Tsurumi Station on the JR Keihin Tohoku Line, and Keikyuu Tsurumi Station on the Keikyuu Line)			
Alien Registration Procedures	Spanish, Portuguese, English	Mon. to Fri.	10:00 ~ 17:00	(045)510-1704
Yokohama City	< Registration Division, Naka Ward Office (Naka Kuyakusho Koseki-ka) > 35 Nihon-odori, Naka-ku, Yokohama-shi 231-0021 (Nearest station: Kannai Station on the JR Negishi Line)			
Alien Registration Procedures	English	Mon. to Fri.	8:45 ~ 15:45	(045)224-8296
Yokohama City	< Registration Division, Kohoku Ward Office (Kohoku Kuyakusho Koseki-ka) > 26-1 Mamedo-cho, Kohoku-ku, Yokohama-shi 233-0002 (Nearest station: Kikuna Station on the Tokyu Toyoko Line)			
Alien Registration Procedures	Spanish, Portuguese, English	Mon. to Fri.	10:00 ~ 17:00	(045)540 2257

Interpreter Available for General Consultation

Government's Name	Language	Day	Hours	Phone
Yamato City	< The Yamato International Association (Yamatoshi Kokusaika Kyokai) > 8-6-12 Fukami-nishi, Yamato-shi 242-0018 (Nearest station: Tsuruma Station on the Odakyu Line)			
Daily Life and Administrative Consultation	English	Mon. to Fri.	9:00 ~ 12:00 13:00 ~ 17:00	(046)260-5126
	Vietnamese	Wed.	9:00 ~ 12:00	(046)263-1261
	Chinese	Mon.	9:00 ~ 12:00	(046)263-1261
	Chinese	Mon.	9:00 ~ 12:00	(046)263-8305
	Spanish	Tue. & Fri.	13:00 ~ 17:00	(046)263-1261

*The above information is as of April 1, 2006. As the information is subject to change, please contact the responsible office for the latest information.